



211.org

Contact Information

Call 211

24 hours a day/7 days a week/365 days a year

Completely Confidential

180 languages

<https://www.211.org/services/covid19>

How they can help:

A toll-free call to 211 connects you to a community resource specialist in your area who can put you in touch with local organizations that provide critical services.

- COVID Resources
 - Symptoms
 - Rent & Mortgage Payment Assistance
 - Low-Cost Internet Access
 - Unemployment
 - Federal Family and Medical Leave Act (FMLA)
 - Supplemental Nutrition Assistance Programs (SNAP)/Food Stamps
 - Food Pantries
 - Mental Health and Crisis
- Shelter and housing options
- Utility assistance
- Disaster relief
- Employment and education opportunities
- Financial Assistance
- New to the U.S.?

Project information:

This project was created by IL Hands & Voices Guide By Your Side supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under Grant # H61MC04498; "Universal Newborn Hearing Screening and Intervention," in the amount of \$235,000. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.



Alexander Graham Bell

Contact Information

Alexander Graham Bell Association for the Deaf
and Hard of Hearing

Phone: 202-337-5220 TTY: 202-337-5221

Fax: 202-337-8314

info@agbell.org

<https://www.agbell.org/COVID-19-Resources>

How they can help:

School's On: Learning and Growing During COVID-19 has information and ideas that can be used to keep your child's development on track.

Topics include:

- Family Resources
 - Aural rehabilitation/listening and spoken language practice activities
 - Tips and tricks from Cochlear, Advanced Bionics and MedEl
 - Resources in Spanish
- Communication Accessibility Resources
 - Masks and the challenges they present to people who are deaf/hard of hearing
 - Online Education and Website Accessibility
- Education Resources
 - Tele-Practice Resources
 - Learning at Home Resources
 - Resources from the United States Department of Education
- Mental Health and Well-Being Resources
 - How to talk to children about COVID-19 and social distancing
 - Crisis Text Line (not limited to COVID)
<https://www.crisistextline.org/>

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DSCC

Contact Information

Division of Specialized Care for Children (DSCC)

Phone: (800) 322-3722

Fax: (217) 558-0773

<https://dsccl.uic.edu/>

Resource Directory link is:

<http://dsccl.uic.edu/browse-resources/resource-directory/>

How they can help:

Has a Resource Directory containing a wealth of information organized under the following topics:

- COVID 19
 - Childcare, Learning, Education Tools
 - Meals and Financial Assistance
 - Medical, Health and Condition Specific Information
 - Parenting/Caregiving
 - Social Services
 - Utility Resources
- Education
- Family Support
- General
- Medical/Health
- Transition
 - Education
 - Finance
 - Guardianship and Alternatives
 - Healthcare
 - Independence
 - Social
 - Work

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IDHHC

Contact Information

Illinois Deaf and Hard of Hearing Commission
(IDHHC)

Voice: 217-557-4495 Video: 217-303-8010

Phone: 888-261-2698

Fax: 217-557-4492 dhh.contactus@illinois.gov

<https://www2.illinois.gov/idhhc/>

How they can help:

You will find information on:

- Interpretation / CART
- Create Your Own Communication Card
- Legislation
- FREE ONLINE Trainings
- Assistive Technology
- Hearing Aid Assistance Resources
- Hearing Loss Demographics
- Service Animals Resources
- Statewide Services for the Deaf, Hard of Hearing, and DeafBlind
- ASL videos
- COVID-19 Resources
 - FAQs on many different topics including return to school, Restore Illinois, COVID-19
 - ASL Videos related to COVID-19
 - Communication Cards for use in medical appointments
 - Hotline for COVID questions
 - Financial Resilience Center/Financial Health During COVID-19
 - Mental Health Services for the Deaf, Hard of Hearing, DeafBlind, and Late-Deafened Communities
 - Hearing Loss Tips during COVID-19

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IDPH

Contact Information

Illinois Department of Public Health (IDPH)

Phone: 217-782-4977

TTY: 800-547-0466

<http://www.dph.illinois.gov/topics-services/diseases-and-conditions/diseases-a-z-list/coronavirus>

How they can help:

You will find information on:

- Statistics
 - Current Tiers and Mitigations
 - Regional Metrics
- Guidance
 - Workplace
 - Places of Worship
 - Schools
 - Daycare
 - Children and Pregnant Women
 - Sports
 - Oral and Dental Care
- Testing
 - Mobile Testing Sites
- Resources and Information
 - Treatment
 - Frequently Asked Questions
- Media and Publications
 - Press Briefings
 - Pritzker's Executive Orders and Rules
- Vaccine Information
 - Planning Guide
 - Data
 - Distribution

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Hands & Voices

Contact Information

Hands & Voices (H&V)

Illinois Chapter

Phone: 630-697-3544

Email: ilhandsandvoices@gmail.com

<https://www.handsandvoices.org/covid-19.html>

How they can help:

You will find information on:

- Family Support for Parents and Caregivers
 - Pandemic hotline
 - Safety solutions
- COVID-19 Vaccines
- Education
 - Engaging in at home education
 - Masks & face shields
 - Videos about COVID-19
- E-learning and Accessibility
 - Tips for teaching online
 - Hearing loss tips during COVID-19
 - Free subscriptions
- Fostering Joy - inspiring stories
- Considerations for Families with DHH Children during COVID-19
- Children's Safety
- COVID-19 self-symptom checker in ASL
- Hearing Loss and Hospitalization during Covid
- [Eight Reasons to Say Yes to Early Intervention: Supporting Families During the Time of COVID](#)
- Resources in Spanish

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NAD

Contact Information

National Association of the Deaf (NAD)
Videophone: 301-587-1788 (Purple/ZVRS)
Videophone: 301-328-1443 (Sorenson)
Videophone: 301-338-6380 (Convo)
TTY: 301-810-3182
Fax: 301-587-1791
Email: NAD.info@NAD.org
<https://www.nad.org/coronavirus/>

How they can help:

Many of these resources are also available in Spanish. You will find information on:

- Access to information
 - Emergency briefings
 - File Complaints
- Medical
 - Hospital Access
 - Telehealth
- Employment
- Mask Communication
- Education
 - Early Intervention
 - K-12
 - Higher Education
- ASL Resources
- Common Media Inquiries

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